

# vpsFarm Customer Manual

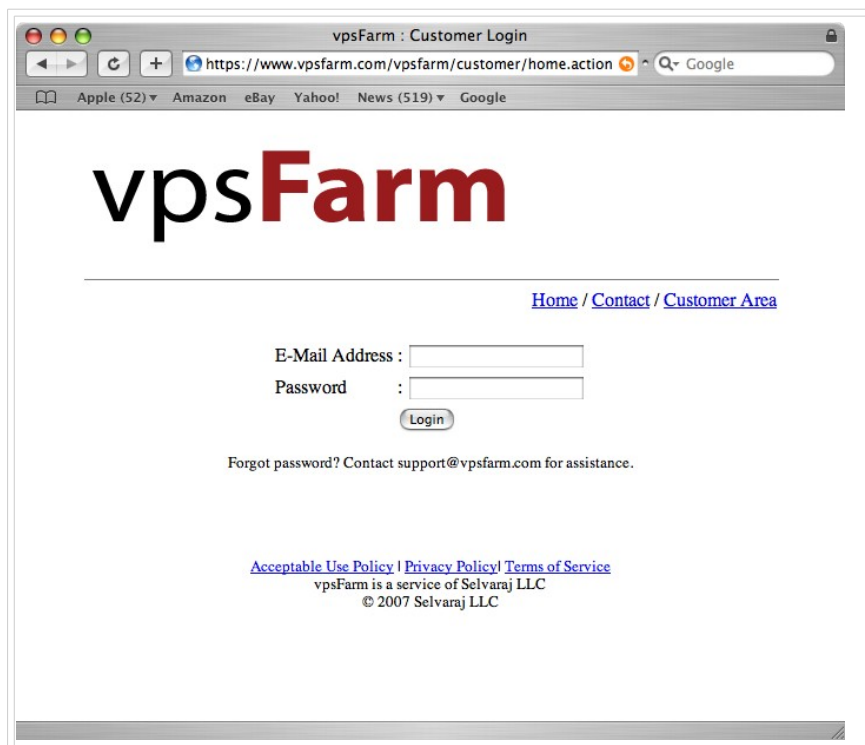
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## ***Understanding the vpsFarm Customer Administration Area***

The vpsFarm Customer Administration Area allows our customers to handle almost any server maintenance task without depending on vpsFarm's technical support department.

### **Login Screen**

Account login credentials are emailed to you after you sign up for an account. We recommend all new customers to change their password as soon as possible. For security purposes, we use SSL encryption throughout all Customer Administration screens and also the login screen. To login, click on the "Customer Area" link on the top right menu. You should be presented with a screen that looks like the one below:

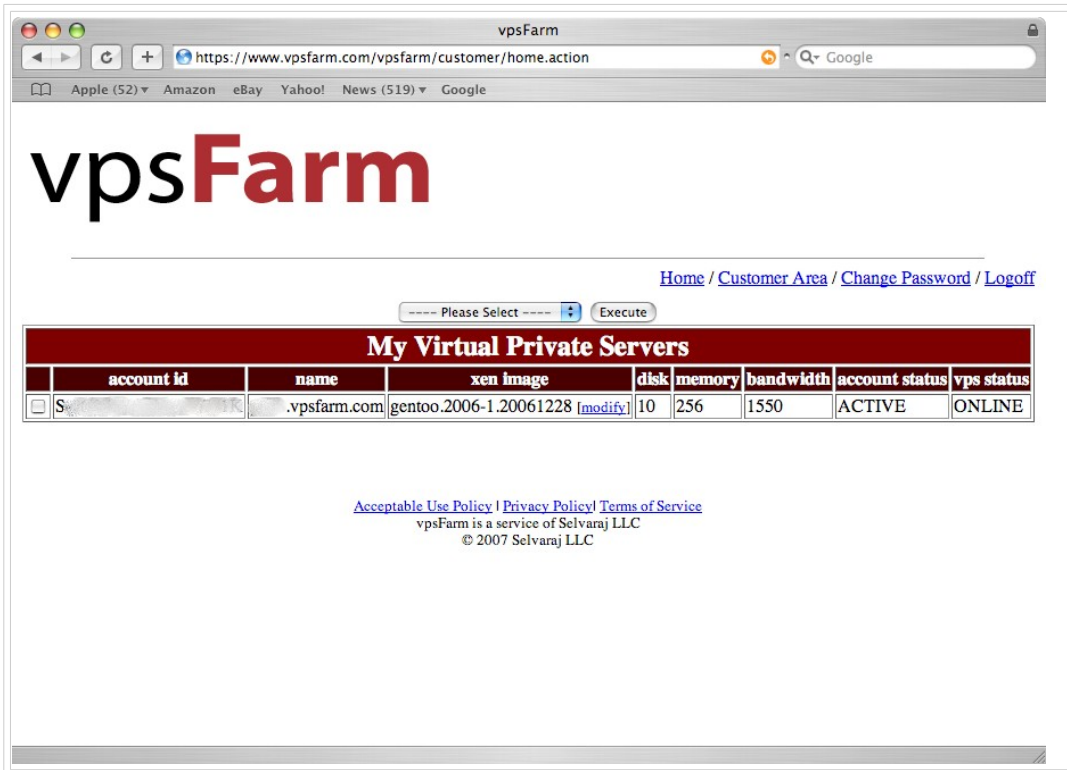


1. Enter your E-Mail address. The e-mail address you enter should be the same as the one you used for your PayPal account when you signed up for a vpsFarm account.
2. Enter your password or the temporary password e-mailed to you.
3. Click the "Login" button.

**NOTE:** If you are unable to login, please e-mail support@vpsfarm.com for assistance.

## Customer Area Home Screen

The customer area home screen lists all of your virtual server accounts as well as the configuration and current status. From this screen you can perform basic server management tasks (boot, halt, reboot, and reinstall).



The screenshot shows a web browser window with the URL <https://www.vpsfarm.com/vpsfarm/customer/home.action>. The page features the vpsFarm logo at the top left. Below the logo, there are navigation links: [Home](#) / [Customer Area](#) / [Change Password](#) / [Logoff](#). A dropdown menu is set to "Please Select" with an "Execute" button next to it. The main content area is titled "My Virtual Private Servers" and contains a table with the following data:

	account id	name	xen image	disk	memory	bandwidth	account status	vps status
<input type="checkbox"/>	S	.vpsfarm.com	gentoo.2006-1.20061228 <a href="#">[modify]</a>	10	256	1550	ACTIVE	ONLINE

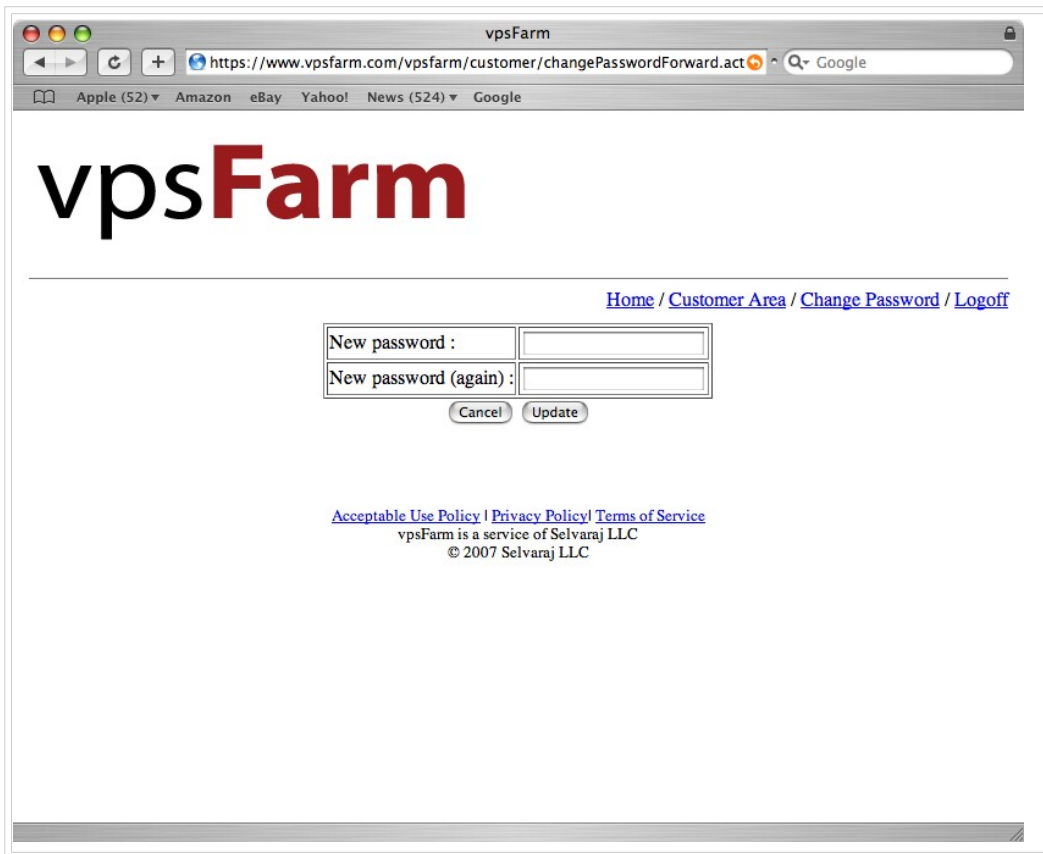
At the bottom of the page, there are links for [Acceptable Use Policy](#), [Privacy Policy](#), and [Terms of Service](#). Below these links, it states "vpsFarm is a service of Selvaraj LLC" and "© 2007 Selvaraj LLC".

To manage your server:

1. Select the virtual servers you wish to perform an action on. Click the check box on the left column to select a server. You may select multiple servers.
2. Pull the drop-down menu and select the action you wish to perform (boot, halt, reboot or reinstall).
3. Click on "Execute".

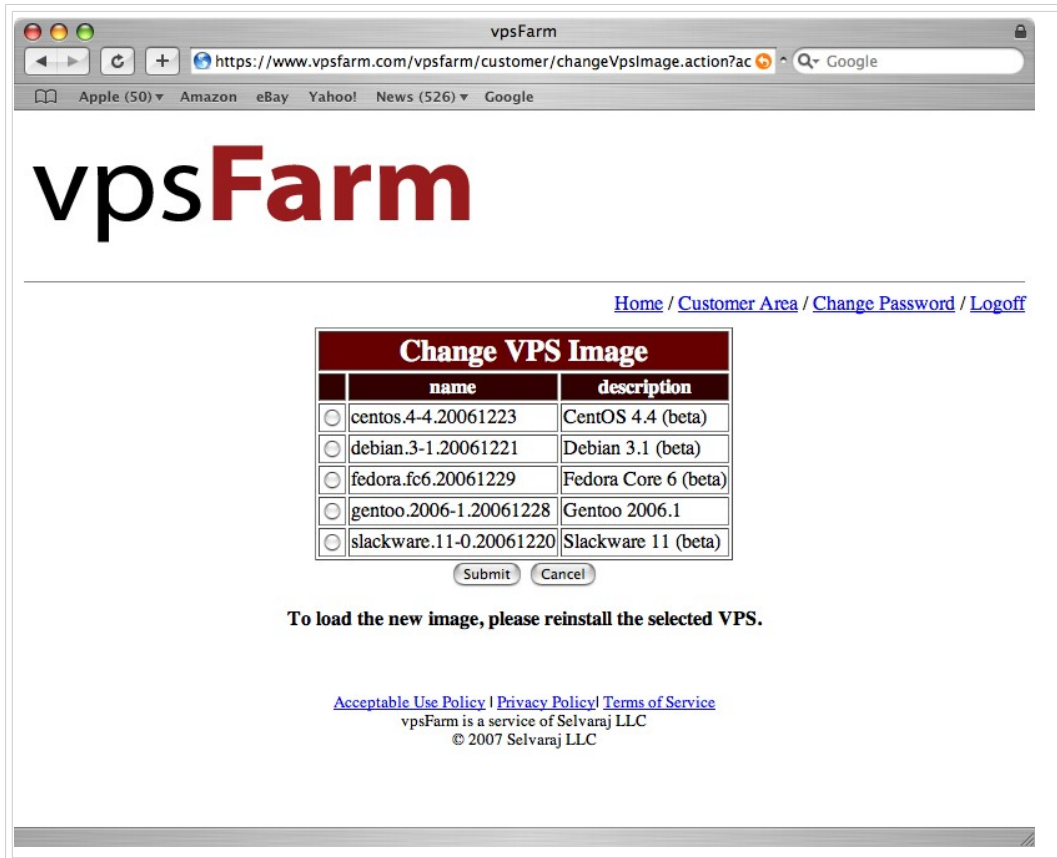
**NOTE:** Reinstalling a virtual server (VPS) may take 15 to 25 minutes. You will receive an email after the server has been reinstalled. The email will contain the new root password.

## Changing your Password



1. Click on the "Change Password" link on the top right menu.
2. Enter the new password you wish to use in both text boxes.
3. Click "Update".

## Changing the Operating System of your server



The screenshot shows a web browser window with the URL <https://www.vpsfarm.com/vpsfarm/customer/changeVpsImage.action?ac>. The page features the vpsFarm logo and a navigation menu with links for Home, Customer Area, Change Password, and Logoff. The main content is a form titled "Change VPS Image" with a table of operating system options and "Submit" and "Cancel" buttons.

Change VPS Image	
name	description
<input type="radio"/> centos.4-4.20061223	CentOS 4.4 (beta)
<input type="radio"/> debian.3-1.20061221	Debian 3.1 (beta)
<input type="radio"/> fedora.fc6.20061229	Fedora Core 6 (beta)
<input type="radio"/> gentoo.2006-1.20061228	Gentoo 2006.1
<input type="radio"/> slackware.11-0.20061220	Slackware 11 (beta)

**To load the new image, please reinstall the selected VPS.**

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1. On the Customer Area Home Screen you should see a "[ modify ]" link in the "xen image" column for each of your virtual servers (VPS). Click on the "[ modify ]" link.
2. You should now see a screen similar to the one above.
3. Select the Operating System (Xen Image) you wish to use.
4. Click on Submit.
5. For the change to take affect, you will need to reinstall the VPS.
  1. Click on the check box next to the VPS.
  2. Select "Reinstall" from the pull-down menu.
  3. Click on the "Execute" button.
6. In 15-30 minutes, you should receive an email with the new root password.